

QUALITY POLICY STATEMENT

It is the policy of Fire Protection Group (FPG) Ltd and FPG Security Solutions Ltd to consistently meet or exceed customer expectations, providing high quality products and services. To achieve this and deliver quality in all aspects of design, installation and maintenance of **Fire Detection and Alarm, Gaseous Suppression Systems**, Fire Protection Group (FPG) Ltd has established, and maintains, an effective Integrated Management System (IMS).

The Managing Director takes responsibility for the overall implementation of the Integrated Management System (IMS). Management Representatives are entrusted with the authority and responsibility for the control of the Integrated Management System.

The IMS satisfies the requirements of BS EN ISO9001:2015 and NSI Quality Schedule FSQS121 and has been planned and developed in conjunction with other management functions.

It is our aim to continually improve our services, processes and Integrated Management System (IMS). As part of this philosophy we will set objectives throughout the organisation which will be measured against and reported upon. Processes and performance will be monitored by internal and external Quality, Environmental and Health and Safety audits with the goal of attaining and maintaining "preferred supplier" status.

The senior management of Fire Protection Group (FPG) Ltd are firmly committed to the procedures included in the IMS. Through detailed, documented procedures and appropriate training, they ensure the complete implementation requirements of the IMS are achieved, ensuring compliance with current legislation; relevant British and European Standard and that all personnel are competent to perform agreed tasks.

It is mandatory that all personnel within the organisation adhere to the documented procedures and are responsible for the quality of their work in order to achieve a consistent approach. They are also responsible for bringing to the attention of the Management Representatives any deficiencies, either actual or potential, for timely and effective corrective and preventative action.

The Integrated Management System, and associated procedures, accurately and adequately describes the Management Systems in use within Fire Protection Group (FPG) Ltd, in order to meet the requirements of BS EN ISO 9001:2015 and NSI Quality Schedule FSQS121.

It is the policy of Fire Protection Group (FPG) Ltd to obtain and maintain approval from NSI as a firm of Assessed Capability to ISO9001:2015 and NSI Quality Schedule FSQS121. Also maintain certification from NSI for the design installation commissioning and maintenance of Fire Detection and Suppression Systems to BAFE SP 203-1 and BAFE SP 203-3.

Exclusions:

Fire Protection Group (FPG) Ltd configures a system to suit specific customer and regulatory requirements, which is considered to be application design rather than development design. Therefore the development aspects of paragraph 8.3 of BS EN ISO 9001:2015 are excluded.

David Armstrong



Interim Managing Director

Date:- 01 June 2020

Review Date:- 31 May 2021