

QUALITY POLICY STATEMENT

It is the policy of FPG Security Solutions Ltd to consistently meet or exceed customer expectations, providing high quality products and services. To achieve this and deliver quality in all aspects of design, installation and maintenance of **Access Control, CCTV and Intruder Alert Security Systems**, FPG Security Solutions Ltd has established, and maintains, an effective Integrated Management System (IMS).

The Managing Director takes responsibility for the overall implementation of the Integrated Management System (IMS). Management Representatives are entrusted with the authority and responsibility for the control of the Integrated Management System.

The IMS satisfies the requirements of BS EN ISO9001:2015 and NSI Quality Schedule SSQS101 and has been planned and developed in conjunction with other management functions.

It is our aim to continually improve our services, processes and Quality Management System (QMS). As part of this philosophy we will set objectives throughout the organisation which will be measured against, and reported upon. Processes and performance will be monitored by internal and external Quality, Environmental and Health and Safety audits with the goal of attaining and maintaining "preferred supplier" status.

The senior management of FPG Security Solutions Ltd are firmly committed to the procedures included in the QMS. Through detailed, documented procedures and appropriate training, they ensure the complete implementation requirements of the IMS are achieved, ensuring compliance with current legislation; relevant British and European Standard and that all personnel are competent to perform agreed tasks.

It is mandatory that all personnel within the organisation adhere to the documented procedures and are responsible for the quality of their work in order to achieve a consistent approach. They are also responsible for bringing to the attention of the Management Representatives any deficiencies, either actual or potential, for timely and effective corrective and preventative action.

The Integrated Management System, and associated procedures, accurately and adequately describes the Management Systems in use within FPG Security Solutions Ltd, in order to meet the requirements of BS EN ISO 9001:2015 and NSI Quality Schedule SSQS101.

It is the policy of FPG Security Solutions Ltd to obtain and maintain approval from NSI as a firm of Assessed Capability to ISO9001:2015 and NSI Quality Schedule SSQS101.

Exclusions:

FPG Security Solutions Ltd configures a system to suit specific customer and regulatory requirements, which is considered to be application design rather than development design. Therefore the development aspects of paragraph 8.3 of BS EN ISO 9001:2015 are excluded.

Jim Williamson



Managing Director

Date:- 01 June 2018

Review Date:- 01 June 2019